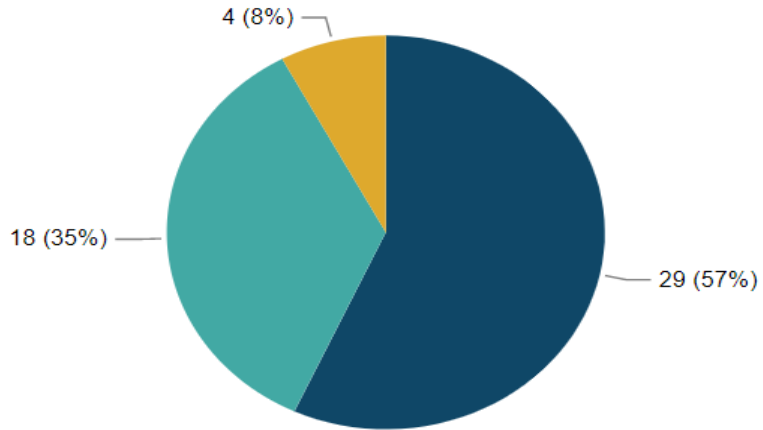


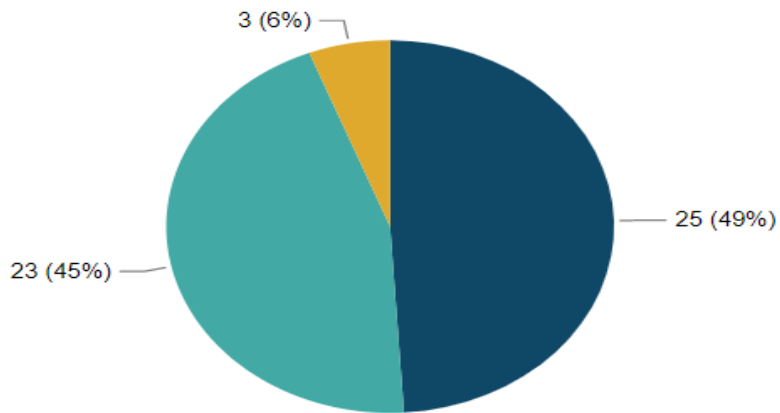
Appendix A: Member Service Team Presentation Feedback - 1st April 2022- 30th June 2022

Event Rating



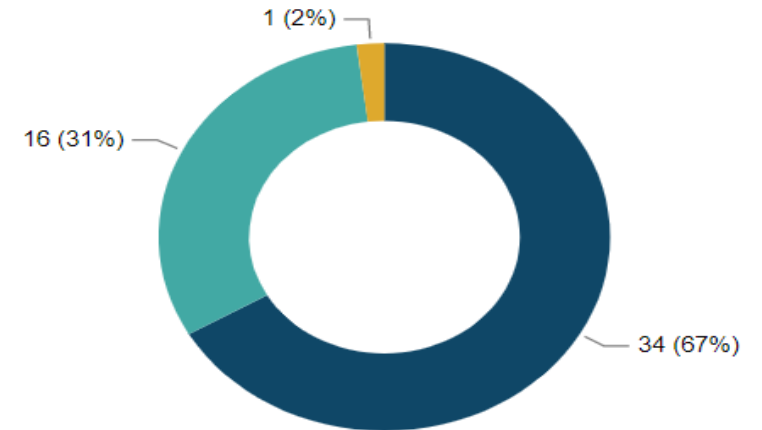
● Excellent ● Good ● Satisfactory

Interaction Rating



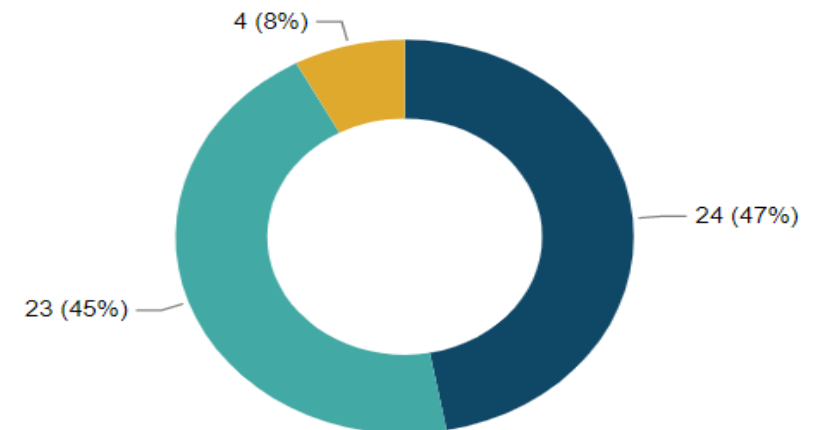
● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied

Presenter Rating



● Excellent ● Good ● Satisfactory

Service Rating

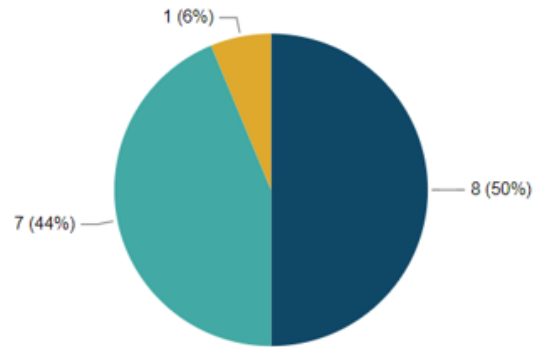


● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied

Member Service Team Feedback - 1st April 2022 – 30th June 2022

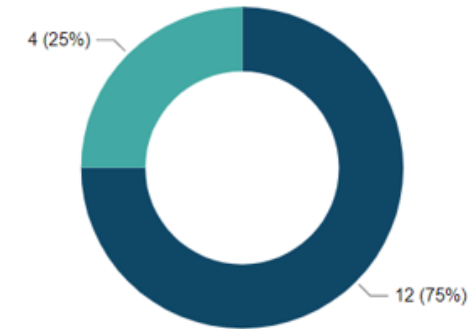
Individual Pension Consultations

Event Rating



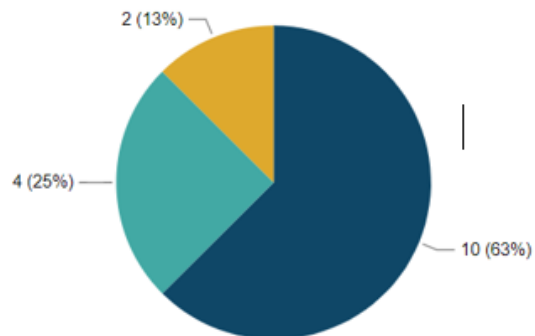
● Excellent ● Good ● Satisfactory

Presenter Rating



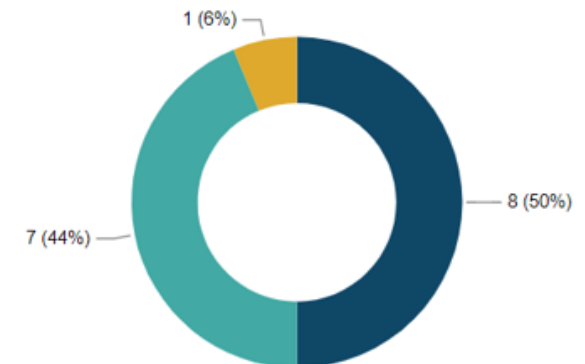
● Excellent ● Good

Interaction Rating



● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied

Service Rating



● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied